

**Trumbull County Mental Health and Recovery Board
Strategic Plan 2021-2024**

Priority 1: Establish a Person-Centered Recovery Oriented System of Care in Trumbull County					
Goal: Individuals will have access to a continuum of care that fits their needs through the recovery process					
Objectives	Action Steps	Metrics	Person(s) Responsible	Time Frame	Status
Addiction and Mental Health Treatment Services and Recovery Supports are available to all Trumbull County residents	<ul style="list-style-type: none"> Board of Directors ensures that TCMHRB contracts with and funds an array of certified and credentialed treatment and prevention providers Ensure entire continuum of care Board President to review and sign off on provider contracts 	<p># of contracts of certified agencies</p> <p># Continuum of Care goals met</p>	<p>Board Members</p> <p>Administrative Staff</p>	2021-2024	In Progress
Individualized and comprehensive services are available across the lifespan	<ul style="list-style-type: none"> Board members will participate in monthly Program Committee meetings to hear presentations on Board-contracted programs and services Support person-centered and culturally competent services Ensure that clients and families manage and drive their own care Ensure that individuals are treated in the least restrictive environment 	<p>Client satisfaction surveys of Providers</p> <p># of clients engaged in BH services</p> <p>Data collected by sex, race, age, etc...</p>	<p>Board Members</p> <p>Staff</p>	2021-2024	In Progress
Clients will have timely access to care	<ul style="list-style-type: none"> Board members will review community plan and budget to ensure crisis services are being delivered and funded 	<p># of after-hours encounters</p>	<p>Board Members</p>		In Progress

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	<ul style="list-style-type: none"> • Ensure crisis services are available 24/7 • Ensure walk-in availability for assessments and assistance to limit wait-times 	# of clients served regardless of ability to pay	Director of Clinical Services Provider Agencies	2021-2024	
Recovery supports such as housing, employment and peer services will be prioritized	<ul style="list-style-type: none"> • Board members will review community plan and budgets to ensure that recovery supports are being delivered and funded • Support Ohio Recovery Housing (ORH) certified recovery houses • OhioMHAS certified agencies will provide employment services • Certified Peer Support workers employed 	# of ORH certified recovery houses # of OhioMHAS and CARF, JCAHO or COA certified agencies # of Peer Support/Recovery Coach workers	Board Members Associate Director	2021-2024	In Progress

Priority 2: Promote Accountable and Outcome-Driven Financing					
Goal: Improve the performance of recovery supports by increasing the effective and efficient use of resources					
Objectives	Action Steps	Metrics	Person(s) Responsible	Time Frame	Status
Fund and support evidence-based practices	<ul style="list-style-type: none"> • Board members will review monthly budget reports and participate in Budget and Finance committee meetings 	% of EBP Outcomes Reports			

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	<ul style="list-style-type: none"> • Board will review Streamline/Partner Solutions reports, as provided by Board Staff • Require contracted agencies to use evidence-based programs (EBP) to fidelity • Use Healthcare Effectiveness Data and Information Set (HEDIS) measures to ensure quality treatment services • Maintain contract with Partner Solutions and use unit costs to pay for and track services 	<p>Fidelity Measures</p> <p>HEDIS Measures</p> <p>Reports by Streamline/Partner Solutions</p>	<p>Board Members</p> <p>Board Staff</p>	<p>2021-2024</p>	<p>In Progress</p>
<p>Use Data and Research to make data-driven decisions about planning and investment of resources</p>	<ul style="list-style-type: none"> • Board members will review reports/data provided at meetings • Utilize SmartCare reports for utilization and costs of services • Monitor timely access to services • Participate in second Community Health Needs Assessment (CHNA) with local hospitals and health departments 	<p># of persons receiving services</p> <p># of days to get into treatment</p> <p>Results of tri-county assessment</p>	<p>Board Members</p> <p>Associate Director</p> <p>Director of Planning and Evaluation</p> <p>Executive Director</p>	<p>2021-2024</p>	<p>In Progress</p>

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Priority 3: Promote Positive Mental Health and Substance-Free Lifestyles					
Goal: Strengthen a culture of partnership and collaboration across the community					
Objectives	Action Steps	Metrics	Person(s) Responsible	Time Frame	Status
School and community education and prevention will be supported	<ul style="list-style-type: none"> Board members will review community plan and budget to ensure that prevention programs are being delivered and funded Board members will participate in community prevention activities Contract for prevention programs/services that support resilience, address risk, and increase protective factors Provide education and awareness to reduce stigma about mental illness and addiction 	<p>Pride Surveys will continue every other year in Trumbull County Schools</p> <p>Continue anti-stigma media campaign</p>	<p>Board Members</p> <p>Director of Youth Programs</p> <p>Children’s Program Coordinator</p> <p>Executive Director</p>	2021-2024	In Progress
Ensure the system of recovery includes prevention, treatment and support services	<ul style="list-style-type: none"> Board members will ensure that prevention, treatment and support services are being delivered and funded Fund services such as housing, peer support, transportation and employment services Support Alliance for Substance Abuse Prevention (ASAP) Coalition activities 	<p># of programs/services available across the lifespan</p> <p># of community partners involved in ASAP activities</p> <p># of programs supported with Board funds</p> <p># of persons served</p>	<p>Board Members</p> <p>Associate Director</p> <p>Director of Youth Programs</p>	2021-2024	In Progress

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	<ul style="list-style-type: none"> • Prioritize prevention, early intervention and treatment 				
Plan for and manage a local mental health and addiction system of care and promote understanding across diverse stakeholders	<ul style="list-style-type: none"> • Board members will participate in trainings on roles, governing responsibilities, Ohio Ethics and sunshine laws • Educate the community to reduce stigma • Partner with state agencies and managed care • Ensure that contracts include Culturally and Linguistically Appropriate Services (CLAS) 	<p>Board Members to receive orientation and annual trainings</p> <p>Media alerts and anti-stigma campaigns</p>	<p>Board Members</p> <p>Executive Director</p>	2021-2024	In Progress
Act as the local HUB to combat the opiate epidemic	<ul style="list-style-type: none"> • Strengthen county and community efforts to prevent and treat opioid addiction • Educate youth and adults about the dangers of opioid addiction and the negative effects it has on society • Promote family building and workforce development as ways of combatting opioid addiction in communities • Encourage community engagement in efforts to address the opiate epidemic 	<p># of community partners actively engaged in the county HUB Committee to impact opiate addiction and ASAP Coalition</p> <p># of schools receiving AOD prevention</p>	<p>Board Members</p> <p>Staff</p>	2021-2024	In Progress

Status: Achieved – Partially Achieved – In-Progress – Not Achieved